

Controls at a Glance - VGo App for PC and Mac

To Drive – Move your cursor over the video window, click (and hold) and drag. See below for keyboard driving controls. For tips, details, Turbo mode and other driving methods click [here](#).

Pivot – Rotates the VGo a specific amount to enable you to quickly look to the sides or behind

End Visit – Disconnects you from VGo when you are done

Mute Video – Stops the sending of your video to the VGo. People will still hear you.

Mute Audio – Stops the sending of your audio to the VGo. People will still see you.

Snapshot – Immediately has VGo take a high-resolution snapshot. A .jpg file is created and transferred from the VGo to your computer. You might notice slower video performance during the file transfer. After the file is received you can look at it immediately.

Talk Bubble – Brings up a field where you can enter text. Once you press the enter key, the text is spoken aloud by the VGo (using its own voice). You will hear what VGo says.

Settings – opens the window for your personal settings.

Zoom – Will zoom in or out. When driving, if zoomed in, VGo will automatically zoom out and then return to the previous zoom setting when stopped.

Lights – Turns off and on the lights surrounding the camera at the top of the VGo. In a well-lit location, you won't see a difference in the video image. In a classroom, use the lights to raise your hand.

Auto Tilt – Automatically tilts camera when driving with the mouse. A default **Setting** is available.

VGo's Volume – Adjusts the volume of your voice coming out of the VGo.

Controls – Enables you to:

- Turn off the rear microphones so you can hear better in noisy environments.
- Turn off stair detection so you can drive over black floor material that VGo senses as a drop-off
- Turn off your local video window.
- Select your camera source (if optional cameras are attached)
- Open the diagnostics window.

Dock – This button will change depending on what's currently happening.

- When this button is grey/black, no charging docks are detected and it is disabled.
- When this button is blue, a charging dock is detected. To detect a dock, the VGo must be within 10 feet and facing the dock. Clicking on the blue dock button will initiate automatic docking of the VGo.
- While the VGo is docking, the blue button will flash.
- When docked, the button says "Charging."

Keyboard Controls

Arrow keys – drive forward/ back, pivot left / right

Up arrow + spacebar – reduces speed from gear 5 to 3

Up arrow + T – increases speed to Turbo (if available)

Up arrow + 1,2,3, or 4 – reduces speed to that gear

A – tilt camera down

S – tilt camera up

C – toggle Camera sources

L – toggle Lights on / off

D – Dock the VGo