

# VGo Specifications

## Specifications

- Height – 48"
- 13"W x 15"D (pivots within footprint)
- 19 lbs. (w/ standard 6 hr. battery)
- 22 lbs. (w/ 12 hr. long-life battery)
- Independent dual motorized drives
- 0 to 2.5 ft/sec variable speed
- Obstacle and stair detection
- Auto-docking for battery re-charging
- 2MP motorized camera w/ flash
- H.264 up to 30 fps video codec
- 8khz Hi fidelity audio codec
- 6" LCD display
- 5X Zoom
- 4 microphone array, 360o pick-up
- Woofer and tweeter speakers
- Echo and Noise Cancellation
- Integrated touchpad user controls
- Speech processor
- AES & TLS encryption for security
- Embedded 802.11 WiFi
- Embedded Verizon 4G LTE (opt)
- VGoNet Manager web tool for centralized administration
- Customizable stand-by images

## Available Options

- Extended Life Battery
- Height Extender to 60"

## Box Contents

- The VGo w/ 6 hour battery
- Handheld local remote controller
- Charging Dock & Power cord
- Documentation

## Remote Computer Minimum Requirements

### Windows PC System:

- Intel Core2 2.0Ghz or equivalent
- 2 GB RAM
- 40 MB free hard drive disk space
- Camera, mic and speakers/headset

### VGo App for iPad Tablets:

- IOS 6.0 or later
- Compatible with 2, 3, 4 and Mini

### Apple Mac System:

- Mac OS X version 10.6 or higher
- Intel Processor
- 2 GB RAM
- 40 MB free hard drive disk space
- Camera, mic and speakers/headset

### Network Requirements

- Broadband internet access with min 768Kbps upload speeds

**If inside an enterprise firewall, the following outboard firewall ports must be open:**

- Port 5222 (XMPP)
- Port 3478 (STUN)
- Port 80 (HTTP Non-proxy)
- Port 443 (HTTPS Non-proxy)

"VGo has changed my life."

– Lyndon Baty,  
High School Sophomore  
Knox City, Texas

"For a patient with enhanced respiratory isolation, VGo went in by herself and conducted a full interview and exam. PPE was saved and exposure reduced to zero."

– Physician at leading Boston hospital



# VGO

Note: A port tester is included in the VGo App so you can easily determine port status  
For more details, please visit our FAQ's at [www.vgocom.com/faq](http://www.vgocom.com/faq)